



# Christopher Liljestam

UX RESEARCHER/DESIGNER



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Landskrona, Sweden

## ABOUT ME

I'm a passionate UX researcher/designer with a background in interaction design whose goal is to maximize the usability of products & services by understanding users' needs and pain points.

I am always open to new opportunities, whether freelance or in-house, and would love to discuss how we can work together to create exceptional user experiences.

References are available upon request.

## EDUCATION

### Bachelor of Science in Interaction Design

MALMÖ UNIVERSITY  
2016 - 2019

## CERTIFICATIONS

### UI/UX Design Industry Training

BRAINNEST | REMOTE  
2023 - 2023

## SKILLS

- UX Design
- Surveys
- Design Thinking
- Usability Testing
- User Research
- Figma/Adobe XD
- Personas
- Customer Journey
- Interviews
- Research Analysis
- Prototyping

## WORK EXPERIENCES

### UX/UI Designer Intern | 2023 - Present

#### Landell Games | Remote

- Conducting competitive analysis research to find best practices for UI in RTS games.
- Working in a UX/UI team to create the UI of an RTS game.
- Designing and managing the website of Landell Games.

### Self-employed User Researcher | 2022 - Present

#### Exhale Health | Malmö/Remote

- Providing feedback on UI/UX elements.
- Creating user flows to fill knowledge gaps and help back-end developers understand the use cases.
- Recruiting users within the target group for interviews & usability testing.

### Self-employed UX Researcher | 2021 - 2022

#### TheNinetyNine | Malmö/Copenhagen

- Collaborated with start-up team and clients such as GN Hearing through an iterative design process.
- Conducted qualitative research methods including customer interviews and usability tests.
- Planned the user research including methods and recruitment.

### Self-employed User Researcher | 2020 - 2021

#### BlueBerry Consulting AB | Malmö

- Managed the recruitment process of participants for user research.
- Conducted several user interviews which I analyzed to gather crucial insights.
- Conducted competitive analyzes and customer journey mapping.

### UX Designer Intern | 2020 - 2020

#### Ikano Bank | Malmö

- Conducting UX research methodologies such as customer interviews, literature research, surveys, usability testing, and customer journeys.
- Defining user-centric problems and opportunities based on UX research.

