Christopher Liljestam

UX Design Student

Contact

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About Me

I'm a passionate UX Researcher with a background in interaction design whose goal is to maximize the usability of products & services by understanding users' needs and pain points.

I am always open to new opportunities, whether freelance or in-house. To further refine my skills and become a well-rounded UX designer, I'm currently studying UX Design at EC Utbildning.

References are available upon request.

Skills

- **Customer Journeys**
- **Interviews**
- **Research Analysis**
- **Prototypes**
- **Surveys**
- **Design Thinking**
- **Usability Testing**

Education

Vocational diploma in UX design
EC Utbildning | Malmö   2024-2026

Bachelor of Science in Interaction Design
Malmö University | Malmö   2016-2019

High School Diploma in Technology program; Information and Media Technology
IT Gymnasiet | Helsingborg   2011-2014

Experience

Self-employed User Researcher
Exhale Health | Malmö/Remote   2022-2023
- Provided feedback on UI/UX elements.
- Recruited users within the target group for interviews & usability

Self-employed User Researcher
TheNinetyNine | Malmö/Copenhagen   2021-2022
- Collaborated with start-up team and clients such as GN Hearing through an iterative design process.
- Conducted qualitative research methods including customer interviews and usability tests.

Self-employed User Researcher
BlueBerry Consulting AB | Malmö   2020-2021
- Managed the recruitment process of participants for user research.
- Conducted several user interviews which I analyzed to gather crucial insights.
- Conducted competitive analyzes and customer journey mapping.

UX Intern
Ikano Bank | Malmö   2020-2020
- Conducting UX research methodologies such as customer interviews, literature research, surveys, usability testing, and customer journeys.
- Defining user-centric problems and opportunities based on UX research.

Certifications

UI/UX Design Industry Training
Brainnest | Remote   2023-2023